



PATIENT/ACCOUNT DISCHARGE POLICY

We reserve the right to discharge a patient from our practice for failure to abide by our policies, or any of the following:

- Habitual verbalization of dissatisfaction with our policies or conduct.
- Abusive language or behavior directed towards staff.
- Disruptive behavior that upsets or terrorizes other patients in the clinic.
- Irreconcilable personality conflicts.
- Destructive behavior that damages clinic property.
- Use of profanity.
- Habitual disregard of an advised plan of care or non-compliance with treatment.
- Habitual failure to return emails or phone calls, or otherwise making it difficult to communicate about the health and well-being of your child.
- Misuse – or the suspicion of misuse – of prescription medication.
- Patient has reached 18 years of age.
- Patient is pregnant or has been pregnant in the past.
- Request to commit insurance fraud.
- Forging of clinic documents, e.g. school notes, physical forms.

All patient discharges are considered with great care; we do not make these decisions lightly. If you are discharged from the practice, you will be notified by mail. If patient is assigned to our practice through insurance, we will immediately notify their insurance and submit a reassignment request. You will have 30 days to find another physician. We will provide acute care only during the 30 day window after discharge or until you insurance is re-assigned, whichever is later.